

**GOVERNMENT OF ANDHRA PRADESH  
PLANNING (VII) DEPARTMENT**

U.O.Note No.PLG01-PLG0PRSC(SPAN)/4/2020-PLG-VII-5

Dt:25.02.2021

Sub: Planning Department – SPANDANA –Support to share the web services and redress the grievances - Requested – Reg.

- Ref: 1.Issued U.O.Note No. PLG01-PLG0PRSC(SPAN)/4/2020-PLG-VII-2 & 3, Dated:01.02.2021.  
2. Issued U.O.Note No. PLG01-PLG0PRSC(SPAN)/4/2020-PLG-VII-4 Dated:08.02.2021.  
3. Mail received from the Senior Consultant to Special Officer to Chief Minister, Dt:23.02.2021.

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It is aware that Government have launched Spandana programme with an intention to redress the public grievances in the stipulated time-frame. Vide references 1<sup>st</sup> & 2<sup>nd</sup> cited, the departments were requested to issue necessary instructions to the HoD's concerned for sharing the web services to integrate in Spandana portal to facilitate access of eligible and ineligible beneficiaries in the related schemes to RTGS Department.

2. In this regard, RTGS Department has informed that they have shared the following grievances data to APCFSS team to validate. But the APCFSS team is yet to respond and also no support to share the services at their level.

Scheme	Grievances
Jagananna Chedodu	681
Jagananna Chedodu ( Rajakas(Washermen), Nayee Brahmins(Barbers) and Tailors)	1675
Jagananna Vasathi Deevena	3310
Jagananna Vidya Deevena	2915
YSR Cheyutha	9994
YSR Kapu Nestham	1851
YSR Law Nestham	135
YSR Vahana Mithra	245
TOTAL	<b>20806</b>

3. In view of the above, it is once again requested to issue necessary instructions to the Chief Executive Officer, APCFSS to share the web services and to update the data to support the Spandana team to work towards effective redressal of the scheme related grievances.

VIJAY KUMAR.G.SRKR  
E.O.SECRETARY TO GOVERNMENT (FAC).

To  
The Principal Finance Secretary to Govt., Finance Department  
The Chief Executive Officer, APCFSS.

Copy to:

The O.S.D., to Secretary to Chief Minister

✓ The Chief Executive Officer, RTGS Department.

S.F/S.C

FORWARDED::BY ORDER//

*R.S. Srinivasa Rao*  
**SECTION OFFICER**